

Who do I see if.....?

1) *I need to discuss charges?*

The treasurer at the reception desk on a Friday evening

2) *If I am unhappy about my swimming session?*

Your lane coach/ session coach – poolside

3) *If I am going to miss some sessions (illness/holidays etc.)?*

Lane coach/session coach – poolside, and the treasurer's reception desk

4) *I am unhappy about selection?*

The Selectors – usually available on Friday evening or make written complaint to them. They are always happy to sort out any queries.

5) *I am concerned about some general aspect of the club? –*

The Chairman or one of the officers if he/she is unavailable.